

Freedom of Information Act 2000

Adopted February 2011

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1 Introduction

Ashcroft Technology Academy is committed to the Freedom of Information Act 2000 and to the principles of accountability and the general right of access to information, subject to legal exemptions. This policy outlines our response to the Act and a framework for managing requests.

2 Background

The Freedom of Information Act 2000 (FOI) came fully into force on 1 January 2005 and Academies become subject to the Act with effect from 1st January 2011. Under the Act, any person has a legal right to ask for access to information held by ATA. They are entitled to be told whether the Academy holds the information, and to receive a copy, subject to certain exemptions.

The information which ATA routinely makes available to the public is included in the Publication Scheme. Requests for other information should be dealt with in accordance with the statutory guidance. While the Act assumes openness, it recognises that certain information is sensitive. There are exemptions to protect this information.

The Act is fully retrospective, so that any past records which ATA holds are covered by the Act. The DfE has issued a Retention Schedule produced by the Records Management Society of Great Britain, to guide schools on how long they should keep school records. A copy of this Retention Schedule can be obtained from the Academy. It is an offence to wilfully conceal, damage or destroy information in order to avoid responding to an enquiry, so it is important that no records that are the subject of an enquiry are amended or destroyed.

Requests under FOI can be addressed to anyone in the Academy; so all staff need to be aware of the process for dealing with requests. Requests must be made in writing, (including email), and should include the enquirer's name and correspondence address, and state what information they require. They do not have to mention the Act, nor do they have to say why they want the information. There is a duty to respond to all requests, telling the enquirer whether or not the information is held, and supplying any information that is held, except where exemptions apply. There is no need to collect data in specific response to an FOI enquiry. There is a time limit of 20 days excluding school holidays for responding to the request.

For further information and guidance, see the DfE "Freedom of Information Act 2000 – A Guide for Maintained Schools on Full Implementation from January 2005." This can be found on www.education.gov.uk/aboutdfe/foi

3 Scope

The FOI Act joins the Data Protection Act and the Environmental Information Regulations as legislation under which anyone is entitled to request information from ATA.

Requests for personal data are still covered by the Data Protection Act. (DPA). Individuals can request to see what information the Academy holds about them. This is known as a Subject Access Request, and must be dealt with accordingly.

Requests for information about anything relating to the environment – such as air, water, land, the natural world or the built environment and any factor or measure affecting these – are covered by the Environmental Information Regulations (EIR). They also cover issues relating to Health and Safety. For example queries about chemicals used in the Academy or on Academy land, phone masts, car parks etc. would all be covered by the EIR. Requests under EIR are dealt with in the same way as those under FOI, but unlike FOI requests, they do not need to be written and can be verbal.

If any element of a request to the Academy includes personal or environmental information, these elements must be dealt with under DPA or EIR. Any other information is a request under FOIA, and must be dealt with accordingly.

4 Obligations and Duties

ATA recognises its duty to

- provide advice and assistance to anyone requesting information. All requests should be made in writing and the Academy will help enquirers to put complex requests into writing so that they can be handled under the Act.
- tell enquirers whether or not we hold the information they are requesting (the duty to confirm or deny), and provide access to the information we hold in accordance with the procedures laid down in [Appendix 1](#).

5 Publication Scheme

ATA has developed its Publication Scheme with reference to the Model Publication Scheme for Schools approved by the Information Commissioner.

The Publication Scheme and the documents contained within it can be found under the section headed 'About ATA' on the Academy website (www.ashcroftacademy.org.uk).

6 Dealing with Requests

We will respond to all requests in accordance with the procedures laid down in [Appendix 1](#).

We will ensure that all staff are aware of the procedures.

7 Exemptions

Certain information is subject to either absolute or qualified exemptions. The exemptions are listed in [Appendix 2](#).

When the Academy wishes to apply a qualified exemption to a request, we will invoke the public interest test procedures to determine if public interest in applying the exemption outweighs the public interest in disclosing the information.

ATA will maintain a register of requests where we have refused to supply information, and the reasons for the refusal. Information held on the register of requests will be retained for 5 years.

8 Public Interest Test

Unless it is in the public interest to withhold information, it has to be released. As explained above, the Academy will apply the Public Interest Test before any qualified exemptions are applied.

For information on applying the Public Interest Test see [Appendix 3](#).

9 Charging

The Academy reserves the right to refuse to supply information where the cost of doing so exceeds the statutory maximum, currently £450.

The Academy will aim to make as much of the information covered by its Publication Scheme as possible available for download from its website but will seek to charge a fee for complying with requests for hard copy information under FOI that is available via the website. The fees must be calculated according to FOI regulations, (see [Appendix 4](#)) and the person notified of the charge before information is supplied. Whilst it is recommended that schools respond to most requests

free of charge, and only charge where significant costs are incurred, in seeking to be fair to all and mindful of the use of public funds, the Academy would look to levy a fee for all such requests, where disbursement costs are calculated to be in excess of £2.

When calculating the costs, account can be taken of staff time, as well as direct costs, but if the total is less than the statutory maximum, the Academy is only able to charge the direct costs (e.g. printing, postage etc.) If the cost exceeds the statutory maximum the Academy does not have to respond, but may choose to do so, either charging for time and direct costs or not. The Academy may contact the enquirer to see if they wish to reduce the request, thus reducing the time and costs to below the maximum.

When considering the level of charges, it is important to read “How Much Can I charge?” on p.9, and Appendix 4, to understand exactly what can be included.

10 Responsibilities

Day-to-day responsibility for compliance with the FoIA is delegated to the Principal.

The Principal has nominated the Director of Resources to coordinate enquiries and be a point of reference for advice and training.

11 Complaints

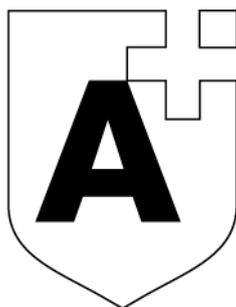
Any comments or complaints will be dealt with through the school's normal complaints procedure.

The Academy aims to determine all complaints within 15 working days of receipt and will publish information on its success rate in meeting this target. ATA will maintain records of all complaints and their outcome.

If on investigation ATA's original decision is upheld, then the Academy has a duty to inform the complainant of their right of appeal to the Information Commissioner's office.

Appeals should be made in writing to the Information Commissioner's office. They can be contacted at:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF



Appendix 1

Procedure for Dealing with Requests

Note: This Appendix is adapted from the DfE Guide for Maintained Schools on Full Implementation from January 2005, with the exception of paras 17 – 21 which have been changed to reflect amended guidance.

- 1 To handle a request for information the Principal or delegated person will need to ask themselves a series of questions. These are set out below and shown on pages 11 - 12 as process maps.

Is it a FOI request for information?

- 2 A request for information may be covered by one, or all, of three information rights:
 - **Data Protection enquiries** (or subject access requests) are ones where the enquirer asks to see what personal information the Academy holds about the enquirer. If the enquiry is a Data Protection request, then the DPA guidance in place at the Academy should be applied.
 - **Environmental Information Regulations enquiries** are ones which relate to air, water, land, natural sites, built environment, flora and fauna, and health, and decisions and activities affecting any of these. These could therefore include enquiries about recycling, phone masts, school playing fields, car parking etc. If the enquiry is about environmental information, the guidance on the IC's website or the DEFRA website, should be followed.
 - **FOI enquiries** are concerned with all other information and the reasoning behind decisions and policies. The request does not have to mention the FOI Act. All requests for information that are not data protection or environmental information requests are covered by the FOI Act.

Is this a valid FOI request for information?

- 3 An FOI request should:
 - be **in writing**, including email or FAX;
 - **state the enquirer's name and correspondence address** (email addresses are allowed);
 - **describe the information requested** - there must be enough information to be able to identify and locate the information¹; and not be covered by one of the other pieces of legislation

¹ In cases where the enquiry is ambiguous the Academy should assist the enquirer to describe more clearly the information requested and where possible, establish direct contact. The aim is to clarify the nature of the information requested and not to determine the aims or motivation of the enquirer. If notifying the enquirer that further information is required to enable an answer, the request does not have to be dealt with until the further information is received. The response time limit starts from the date this is received.

- 4 Verbal enquiries are not covered by the FOI Act. Such enquiries can be dealt with where the enquiry is relatively straightforward and can be dealt with satisfactorily. However, for more complex enquiries, and to avoid disputes over what was asked for, the Academy should ask the enquirer to put the request in writing or email, when the request will become subject to FOI.

Does the school hold the information?

- 5 “Holding” information means information relating to the business of the Academy which:
- the Academy has **created**, or
 - the Academy has **received from another** body or person, or
 - **is held by another** body **on the Academy’s behalf**.
- 6 Information means both hard copy and digital information, including email.
- 7 If the Academy does not hold the information, it does not have to create or acquire it just to answer the enquiry, although a reasonable search should be made before denying it holds the information the Academy might reasonably be expected to hold.

Has the information requested already been made public?

- 8 If the information requested is already in the public domain (for instance through the Publication Scheme or on the Academy website) the enquirer should be directed to the information and informed how to access it.

Is the request vexatious or manifestly unreasonable or repeated?

- 9 The Act states that there is no obligation to comply with vexatious requests. This is taken to mean a request which is designed to cause inconvenience, harassment or expense rather than to obtain information, and would require a substantial diversion of resources or would otherwise undermine the work of the Academy². This however does not provide an excuse for bad records management.

Can the school transfer a request to another body?

- 10 If the information is held by another public authority, such as a local authority, a first check with them that they hold it should be made, before the request is transferred to them. In such circumstances, the Academy must notify the enquirer that it does not hold the information and to whom the request has been transferred. The Academy should answer any parts of the enquiry in respect of information the other body does not hold if the Academy itself holds it..

Could a third party’s interests be affected by disclosure?

- 11 Consultation of third parties may be required if their interests could be affected by release of the information requested, and any such consultation may influence the decision. The Academy would not need to consult if it is not going to disclose the information because it will be applying an exemption.

² It is not intended to include otherwise valid requests in which the applicant may make complaints or vent frustrations. In addition, the Academy do not have to comply with repeated identical or substantially similar requests from the same applicant unless a “reasonable” interval has elapsed between requests.

12 Consultation will be necessary where:

- disclosure of information may affect the legal rights of a third party, such as the right to have certain information treated in confidence or rights under Article 8 of the European Convention on Human Rights;
- the views of the third party may assist the Academy to determine if information is exempt from disclosure, or
- the views of the third party may assist the Academy to determine the public interest.

Does an exemption apply?

13 The presumption of the legislation is that the Academy will disclose information unless the Act provides a specific reason to withhold it. There are more than 20 exemptions. They are set out in Appendix 2 and are mainly intended to protect sensitive or confidential information.

14 Only where the Academy has real concerns about disclosing the information should ATA look to see whether an exemption might apply. Even then, where the potential exemption is a qualified exemption, the Academy needs to consider the public interest test to identify if the public interest in applying the exemption outweighs the public interest in disclosing it. Therefore, unless it is in the public interest to withhold the information, it has to be released. [Appendix 3](#) contains guidance on conducting a public interest test.

What if the request is for personal information?

15 Personal information requested by the subject of that information is exempt under the FOI Act as such information is covered by the Data Protection Act. Individuals must, therefore, continue to make a 'subject access request' under the Data Protection Act if they wish to access such information.

What if the details contain personal information?

16 Personal information requested by third parties is also exempt under the FOI Act where release of that information would breach the Data Protection Act. If a request is made for a document (e.g. an Executive Board paper) which contains personal information whose release to a third party would breach the Data Protection Act, the document may be issued by blanking out the relevant personal information as set out in the redaction procedure. The procedure for redaction is here³.

³ The procedure for redaction is:

i) mask the passages which are not to be disclosed and photocopy; (ii) annotate in the margin against each blank passage, the exemption and section of the Act under which this passage is exempt; iv) explain in the covering letter that the relevant exemptions are marked in the attachments and in the case of non-absolute exemptions, how the public interest test has been considered.

On no account must you use the computer to rewrite the document or email and simply delete the exempted passages so that the resulting document appears as though they did not exist. The one circumstance where this would be permissible would be where the only redacted parts are personal information such as people's names and the covering letter explains this.

How much can we charge?

- 17 The Act allows governing bodies to charge for providing information. For further information, see [Appendix 4](#).
- 18 The first step is to determine if the threshold (currently £450) would be exceeded. Staff costs will be calculated at £25 per hour regardless of which staff member would be undertaking the work. The Academy can take account of the costs of determining if the information is held, locating and retrieving the information, and extracting the information from other documents. The Academy cannot take into account the costs involved in determining whether information is exempt.
- 19 If a request would cost less than the appropriate limit (currently £450), the Academy can only charge for the cost of informing the applicant whether the information is held, and communicating the information to the applicant (e.g. photocopying, printing and postage costs).

If a request would cost more than the appropriate limit (£450), the Academy has the option to turn the request down, answer and charge a fee, or answer and waive the fee. If it decides to charge a higher fee it can charge so on the basis of the costs outlined in [Appendix 4](#).

- 20 The Academy will however wish to consider whether calculating the cost of the fee outweighs the cost of providing the information.

Where the Academy is going to charge, it will send the enquirer a fees notice and will not comply with the request until the fee has been paid. Appendix 4 gives more information on charging.

Is there a time limit for replying to the enquirer?

- 21 Compliance with a request must be prompt and certainly within the legally prescribed limit of 20 working days, excluding school holidays⁴. Failure to comply could result in a complaint to the Information Commissioner. The response time starts from the date the request is received. Where ATA asks the enquirer for more information to enable a full answer to be given, the 20 days start time begins when this further information has been received.
- 22 If a qualified exemption applies and ATA needs more time to consider the public interest test, the Academy should reply within the 20 days stating that an exemption applies but include an estimate of the date by which a decision on the public interest test will be made. This should be within a “reasonable” time – in practice, it is recommended by the DfE that normally this should be within a further 10 working days.
- 23 Where the Academy has notified the enquirer that a charge is to be made, the time period stops until payment is received and then continues again once payment has been received.

⁴ An order to this effect has been made under section 10 (4) of the Act and took effect from 1 January 2005

What action is required to refuse a request?

25 If the information is not to be provided, the Principal must liaise immediately with the person in the Academy with delegated responsibility for FOI (the Director of Resources), to ensure that the case has been properly considered and to sanction the refusal if sound. If it is decided to refuse a request, the Academy will need to send a refusals notice, which must contain:

- i) the fact that the responsible person cannot provide the information asked for;
- ii) which exemption(s) ATA are claiming apply;
- iii) why the exemption(s) apply to this enquiry (if it is not self-evident);
- iv) reasons for refusal if based on cost of compliance (see Appendix 4)
- v) in the case of non-absolute exemptions, how the Academy has applied the public interest test, specifying the public interest factors taken into account before reaching the decision (see Appendix 3)
- vi) reasons for refusal on vexatious or repeated grounds
- vii) the internal complaints procedure.

26 For monitoring purposes and in case of an appeal against a decision not to release the information or an investigation by the Information Commissioner, the responsible person must keep a record of all enquiries where all or part of the requested information is withheld and exemptions are claimed. The record must include the reasons for the decision to withhold the information. All such records must be retained for a minimum period of 5 years. There are no requirements to keep records where the Academy have supplied the information requested.

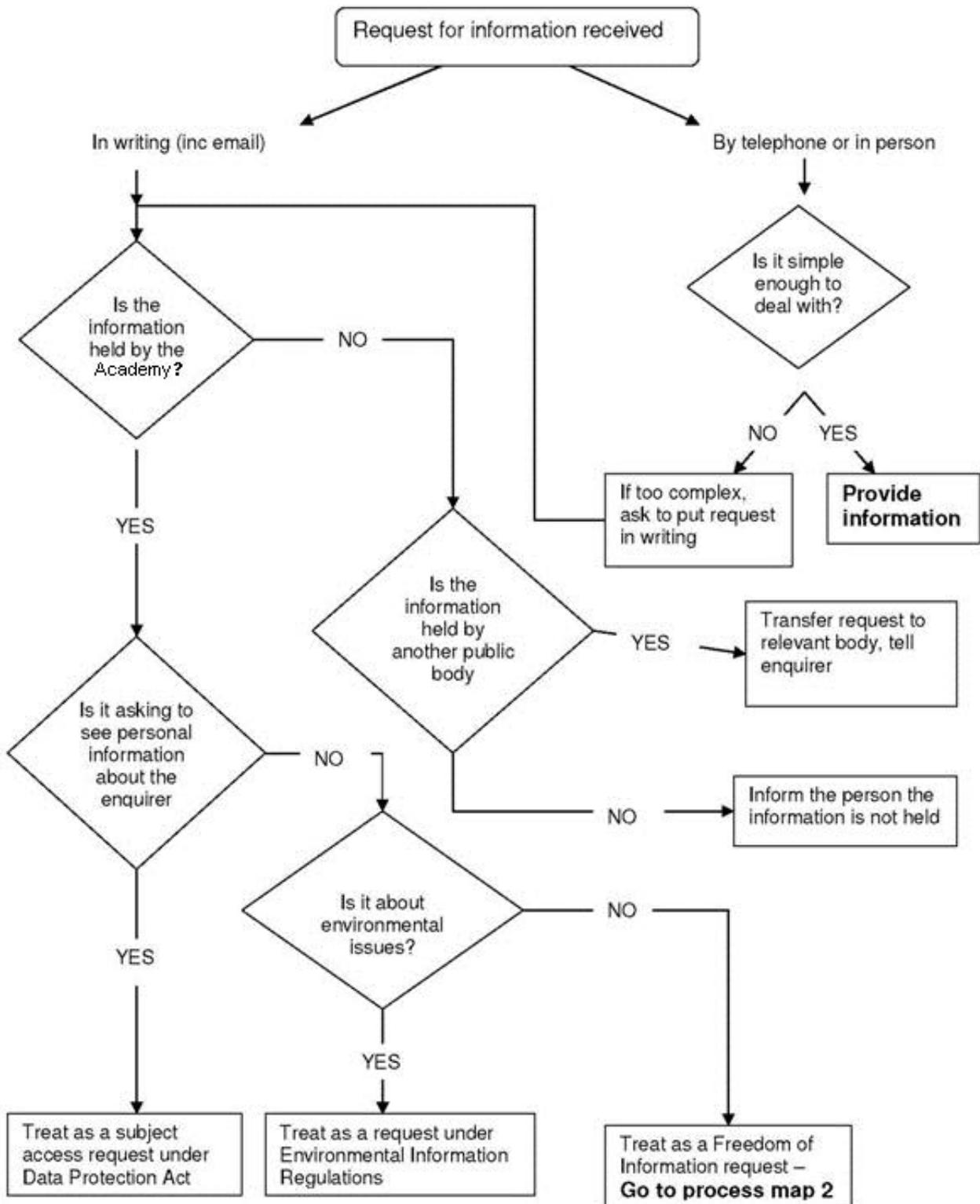
What do I do if someone complains?

27 Any written (including email) expression of dissatisfaction - even if it does not specifically seek a review – should be handled through the Academy’s existing complaints procedure which should be fair and impartial. The procedure should be clear and non bureaucratic. Wherever practicable the review should be handled by the Chair of the Executive Board, who would have played no part in the original decision. The Executive Board will set and publish a target time for determining complaints and information on the success rate in meeting the target. The Academy should maintain records of all complaints and their outcome.

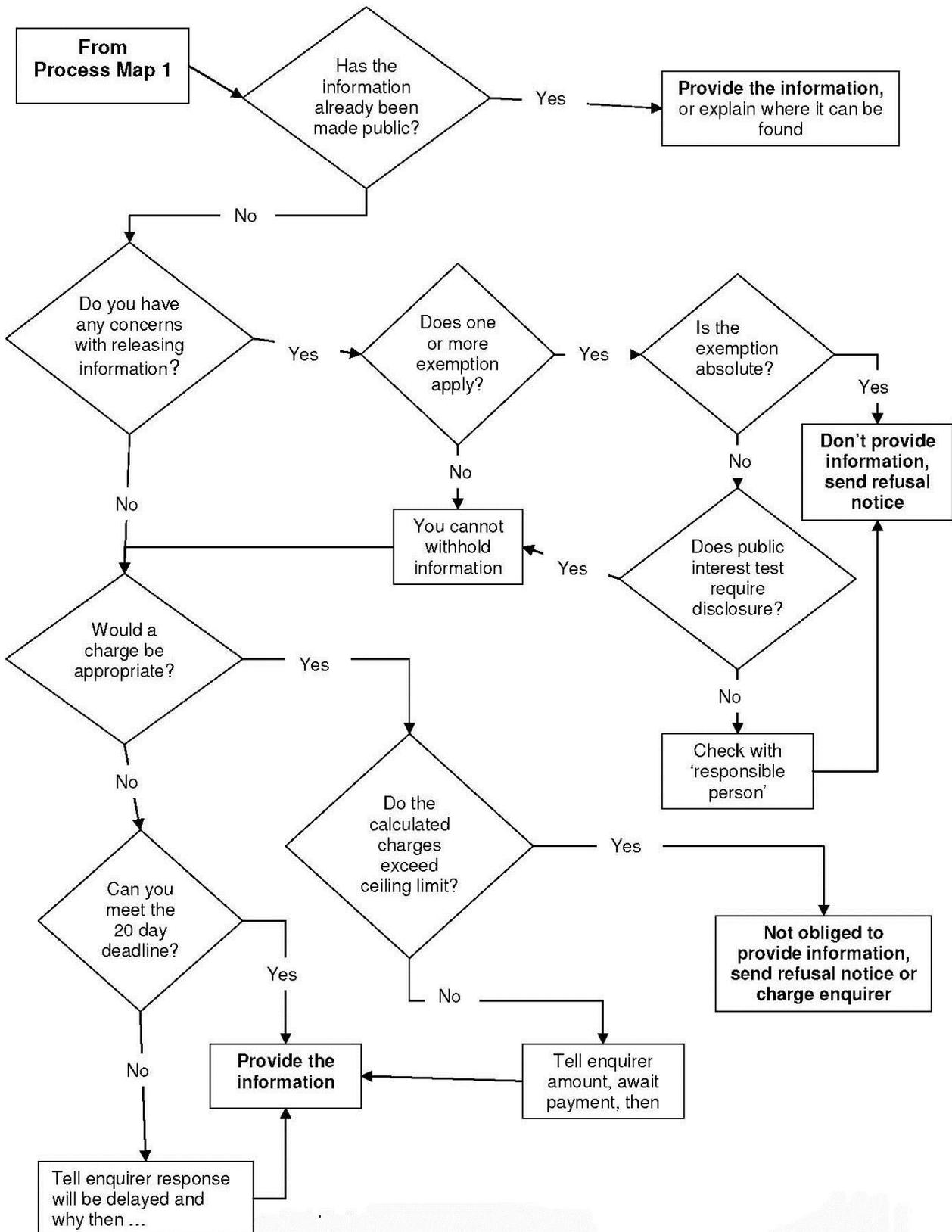
28 When the original request has been reviewed and the outcome is that the information should be disclosed, this should be done as soon as practicable. When the outcome is that procedures within the Academy have not been properly followed, the Academy should review procedures to prevent any recurrence. When the outcome upholds the Academy’s original decision or action, the applicant should be informed of their right to appeal to the Information Commissioner. The appeal should be made in writing to:

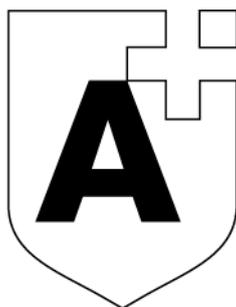
FOI Compliance Team (complaints)
Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Process Map 1 for Dealing with Requests



Process Map 2 for Dealing with Requests





Appendix 2

Exemptions

Note: This Appendix is taken from the DfE Guide for Maintained Schools on Full Implementation from January 2005.

- 1 Although decisions on disclosure should be made on a presumption of openness, the FOI Act recognises the need to preserve confidentiality and protect sensitive material in some circumstances.
- 2 You cannot withhold information in response to a valid request UNLESS one of the following applies:
 - an exemption to disclosure exists, or
 - the information sought is not held, or
 - the request is considered vexatious or repeated or
 - the cost of compliance exceeds the threshold (see Appendix 4)

The duty to confirm or deny

- 3 A person applying for information has the right to be told if the information requested is held by the Academy, and if that is the case to have the information sent (subject to any of the exemptions). This obligation is known as the Academy's "duty to confirm or deny" that it holds the information. However, the Academy does not have to confirm or deny if:
 - the exemption is an absolute exemption (see paragraph 6), or
 - in the case of qualified exemptions (see paragraph 8), confirming or denying would itself disclose exempted information

Exemptions

- 4 A series of exemptions are set out in the Act which allow the withholding of information in relation to an enquiry. Some are very specialised in their application (such as national security) and would not usually be relevant to schools. There are more than 20 exemptions but schools are likely to use only a few of them.
- 5 There are two general categories of exemptions:

Absolute: where there is no requirement to confirm or deny that the information is held, disclose the information or consider the public interest;

and

Qualified: where, even if an exemption applies, there is a duty to consider the public interest in disclosing information.

What are the Absolute Exemptions?

- 6 There are 8 absolute exemptions listed in the Act. Even where an absolute exemption applies:
- it does not mean that the Academy can't disclose in all cases; it means that disclosure is not required by the Act. A decision could be taken to ignore the exemption and release the information taking into account all the facts of the case.
 - there is still a legal obligation to provide reasonable advice and assistance to the enquirer.
- 7 The absolute exemptions in the Act are set out below. **Those which might be relevant to schools are marked with an *:**
- 7.1 **Information accessible to the enquirer by other means*** (Section 21)
If information is reasonably accessible to the applicant by another route than the Act, it is exempt information. This is the case even if the enquirer would have to pay for the information under that alternative route. This exemption includes cases where you are required to give information under other legislation, or where the information is available via the Publication Scheme.
- 7.2 **Information dealing with security matters** (Section 23) (see also qualified exemption under Section 24 on national security)
This applies to information directly or indirectly supplied by, or relating to, bodies dealing with security matters such as GCHQ, MI5, MI6, Special Forces and the National Criminal Intelligence Service.
- 7.3 **Court records** (Section 32) – (see also the qualified exemption under Section 30 concerning investigations and proceedings conducted by public authorities).
This applies to information related to proceedings in a court or tribunal or served on a public authority for the purposes of proceedings.
- 7.4 **Parliamentary Privilege** (Section 34)
This exempts information if it is required for the purpose of avoiding an infringement of the Parliamentary privilege. Parliamentary privilege is an immunity whereby MPs cannot be prosecuted for sedition or sued for libel or slander over anything said during proceedings in the House.
- 7.5 **Prejudice to the effective conduct of public affairs** (Section 36) – see also the qualified exemption part of Section 36.
This relates to the maintenance of the collective responsibility of Ministers.
- 7.6 **Personal information*** (Section 40) - see also the qualified exemption part of Section 40 relating to third party information. Where enquirers ask to see information specific to themselves, this is exempt under the Act because it is covered by the Data Protection Act. In these cases the Academy should consult its Data Protection guidance.
- 7.7 **Information provided in confidence*** (Section 41)
This relates to information obtained from a person if its disclosure would constitute a breach of confidence actionable by that, or another, person.
- 7.8 **Prohibitions on disclosure*** (Section 44)
Information is exempt where its disclosure is prohibited under any other legislation by order of a court or where it would constitute a contempt of court or where it is incompatible with any EC obligation.

What are the Qualified Exemptions?

8. With qualified exemptions, even if it is decided that an exemption applies, there is a duty to consider the public interest in confirming or denying that the information exists and in disclosing information. Guidance on carrying out the public interest test is at Annex C. The qualified exemptions in the Act are set out below. **Those which might be relevant to schools are marked with an*:**

8.1 **Information intended for future publication*** (Section 22)

If at the time the request was made, information is held with a view to future publication, then it is exempt from disclosure if it is reasonable that it should not be disclosed until the intended date of publication. This could apply for instance to statistics published at set intervals, for example annually or where information is incomplete and it would be inappropriate to publish prematurely⁵. The Academy should remain aware of its legal duty to provide reasonable advice and assistance.

8.2 **National security** (Section 24) (see also absolute exemption 23)

Information is exempt for the purposes of safeguarding national security.

8.3 **Defence** (Section 26)

Information is exempt if its disclosure would prejudice the defence of the UK.

8.4 **International relations** (Section 27)

Information is exempt if its disclosure would or would be likely to, prejudice relations between the UK and any other state, international organisation.

8.5 **Relations within UK** (Section 28)

Information is exempt if its disclosure would or would be likely to, prejudice relations between any administration in the UK ie the Government, Scottish Administration, Northern Ireland Assembly, or National Assembly of Wales.

8.6 **The economy** (Section 29)

Information is exempt if its disclosure would, or would be likely to, prejudice the economic or financial interests of the UK

8.7 **Investigations and proceedings conducted by public authorities*** (Section 30)

Information is exempt if it has at any time been held by the Academy for the purposes of criminal investigations or proceedings, such as determining whether a person should be charged with an offence or whether a charged person is guilty, or investigations which may lead to a decision to institute criminal proceedings. The duty to confirm or deny does not apply to such information.

⁵ Note the following:-

- the intended publication does not have to be by the school, it can be by another person or body on behalf of the school
- the date of publication does not have to be known, it could be at some future date (although it is recommended that some idea of a likely date is given)
- the duty to confirm or deny does not apply if to do so would involve the disclosure of any of the relevant information

8.8 **Law enforcement*** (Section 31)

Information which is not exempt under Section 30 Investigations and Proceedings, may be exempt under this exemption in the event that disclosure would, or would be likely to, prejudice the following among others:

- the prevention or detection of crime
- the apprehension or prosecution of offenders
- the administration of justice
- the exercise of functions such as ascertaining if a person has broken the law; is responsible for improper conduct; whether circumstances justify regulatory action; ascertaining a person's fitness or competence in relation to their profession; ascertaining the cause of an accident or protecting or recovering charities or its properties
- any civil proceedings brought by or on behalf of the Academy which arise out of an investigation carried out for any of the purposes mentioned above.

The duty to confirm or deny does not arise where prejudice would result from any of these matters.

8.9 **Audit Functions** (Section 33)

Information is exempt if its disclosure would, or would be likely to, prejudice the exercise of an authority's functions in relation to the audit of the accounts of other public authorities. It does not apply to internal audit reports.

8.10 **Formulation of government policy** (Section 35)

Information held is exempt information if it relates to the formulation or development of government policy, ministerial communications, advice by Law Officers (eg Attorney General) and the operation of any Ministerial Private Office

8.11 **Prejudice to the conduct of public affairs** (Section 36) (excluding matters covered by the absolute exemption part of Section 36)

Information likely to prejudice the maintenance of the convention of the collective responsibility of Ministers or likely to inhibit the free and frank provision of advice or exchange of views

8.12 **Communications with the Queen*** (Section 37)

Information is exempt if it relates to communications with the Queen, the Royal Family or Royal Household or if it relates to the award of honours. The duty to confirm or deny does not arise where this exemption applies.

8.13 **Health and Safety*** (Section 38)

Information is exempt if its disclosure would or would be likely to endanger the safety or physical or mental health of any individual. The duty to confirm or deny does not arise where prejudice would result.

8.14 **Environmental information*** (Section 39)

Information is exempt under FOI where it is covered by the Environmental Information Regulations. Environmental information can cover information relating to: air, water, land, natural sites, built environment, flora and fauna, and health. It also covers all information relating to decisions or activities affecting any of these.

8.15 **Personal information*** (Section 40) – see also the absolute exemption part of Section 40

Where an individual seeks information about themselves Data Protection Act powers apply. Where the information concerns a third party, it is exempt if its disclosure would contravene the Data Protection Act, or the data protection principles; or if the person to whom the information relates would not have a right of access to it because it falls under one of the exemptions to the Data Protection Act.

The duty to confirm or deny does not arise in relation to this information if doing so would be incompatible with any of the above.

8.16 **Legal professional privilege*** (Section 42)

Legal professional privilege covers any advice given by legal advisers, solicitors and barristers. Generally such information will be privileged. If the Academy wishes to disclose the information it will need to seek consent from the provider of the advice. This exemption covers all such information where a claim to legal professional privilege can be maintained in legal proceedings.

The duty to confirm or deny does not arise where to do so would involve the disclosure of such information.

8.17 **Commercial interests*** (Section 43)

Information is exempt if it constitutes a trade secret or would be likely to prejudice the commercial interests of any person or body (including the Academy). The duty to confirm or deny does not arise where prejudice would result to commercial interests but not where the information constitutes a trade secret.

Protective Markings and Applying Exemptions

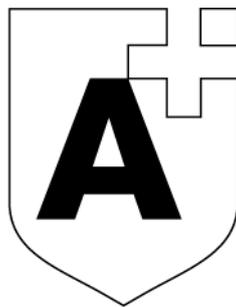
- 9 When considering if an exemption to disclosure should apply, the Academy should bear in mind that the presence of a protective marking (Restricted, Confidential or Secret, with or without descriptors such as Staff, Management, Commercial etc) does not constitute an exemption and is not in itself sufficient grounds on which to prevent disclosure. Each case must be considered on its merits.

Timing

- 10 Where information has previously been withheld, it must not be assumed that any subsequent requests for the same information will also be refused. Sensitivity of information decreases with age and the impact of any disclosure will be different depending on when the request is received. Therefore, for each request, it will be necessary to consider the harm that could result at the time of the request and, while taking into account any previous exemption applications, each case should be considered separately.

Next steps

- 11 In all cases, before writing to the enquirer, the Principal will need to ensure that the case has been properly considered, and that the reasons for refusal, or public interest test refusal, are sound.



Applying the Public Interest Test

Note: This Appendix is taken from the DfE Guide for Maintained Schools on Full Implementation from January 2005.

Background

- 1 Having established that a qualified exemption(s) definitely applies to a particular case, the Academy must then carry out a public interest test to identify if the public interest in applying the exemption outweighs the public interest in disclosing it. Therefore, unless it is in the public interest to withhold the information, it has to be released. Although precedent and a developed case law will play a part, individual circumstances will vary and each case will need to be considered on its own merits.

Carrying out the test

- 2 It is worth noting that what is in the public interest is not necessarily the same as that which may be of interest to the public. It may be irrelevant that a matter may be the subject of public curiosity. In most cases it will be relatively straightforward to decide where the balance of the public interest in disclosure lies. However, there will inevitably be cases where the decision is a difficult one. Applying such a test depends to a high degree on objective judgement and a basic knowledge of the subject matter and its wider impact in the Academy and possibly further afield. Factors that might be taken into account when weighing the public interest include:

Disclosure	Against Disclosure
Is disclosure likely to increase access to information held by the Academy?	Is disclosure likely to distort public reporting or be misleading because it is incomplete?
Is disclosure likely to give the reasons for a decision or allow individuals to understand decisions affecting their lives or assist them in challenging those decisions?	Is premature disclosure likely to prejudice fair scrutiny, or release sensitive issues still on the internal agenda or evolving?
Is disclosure likely to improve the accountability and transparency of the Academy in the use of public funds and help to show that it obtains value for money?	Is disclosure likely to cause unnecessary public alarm or confusion?
Is disclosure likely to contribute to public debate and assist the understanding of existing or proposed policy?	Is disclosure likely to seriously jeopardise the Academy's legal or contractual position?
Is disclosure likely to increase public participation in decision-making?	Is disclosure likely to infringe other legislation e.g. Data Protection Act?
Is disclosure likely to increase public participation in political processes in general?	Is disclosure likely to create a controversial precedent on the release of information or impair the Academy's ability to obtain information in the future?
Is disclosure likely to bring to light information affecting public safety?	Is disclosure likely to adversely affect the Academy's proper functioning and discourage openness in expressing opinions?
Is disclosure likely to reduce further enquiries on the topic?	If a large amount of information on the topic has already been made available, would further disclosure shed any more light or serve any useful purpose?

3 Note also that:

- potential or actual embarrassment to, or loss of confidence in, the Academy, staff, trustees or members of the Executive Board is NOT a valid factor to not disclose
- the fact that the information is technical, complex to understand and may be misunderstood may not of itself be a reason to withhold information
- the potential harm of releasing information will reduce over time and should be considered at the time the request is made rather than by reference to when the relevant decision was originally taken
- the balance of the public interest in disclosure cannot always be decided on the basis of whether the disclosure of particular information would cause harm, but on certain higher order considerations such as the need to preserve confidentiality of internal discussions
- a decision not to release information may be perverse i.e. would a decision to withhold information because it is not in the public interest to release it, itself result in harm to public safety, the environment or a third party?

4 The Academy will need to record the answers to these questions and the reasons for those answers. Deciding on the public interest is not simply a matter of adding up the number of relevant factors on each side. The Academy has to decide how important each factor is in the circumstances and go on to make an overall assessment.

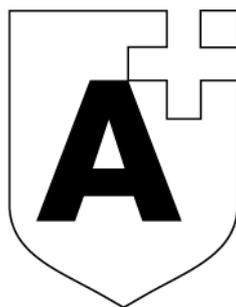
For Disclosure

5 Where the balance of the public interest lies in disclosure, the enquiry should be dealt with and the information required should be made available. Where the factors are equally-balanced, the decision should usually favour disclosure (but see 3rd bullet point above).

Against Disclosure

6 After carrying out the public interest test if it is decided that the exemption should still apply the Academy should proceed to reply to the request.

There will be occasions when it has been decided that a qualified exemption applies but consideration of the public interest test may take longer. In such a case, the Academy must contact the enquirer within 20 working days stating that a particular exemption applies, but including an estimate of the date by which a decision on the public interest test will be made. This should be within a “reasonable” time – in practice, it is recommended this decision is made and communicated within the 20 days but where not possible it is suggested that no more than 10 working days beyond the 20 days should be allowed.



Appendix 4

Charging

Note: This Appendix takes into consideration the guidance from the DfE and the Ministry of Justice <http://www.justice.gov.uk/requestinginformation.htm>

Important: Different charges apply for requests under the Data Protection Act

Should the Academy charge a fee?

FOI does not require charges to be made but schools have discretion to charge applicants a fee in accordance with the Fees Regulations (<http://www.justice.gov.uk/guidance/foi-step-by-step-fees.htm>)

The steps the Academy should take in considering whether to charge?

Step 1. Is the information exempt for the purposes of the FOI Act?

If information is exempt, then fees do not apply. The Academy may not know if information is exempt until it has been located and checked. However, there are many instances, for example information in the Academy Publication Scheme, when it is automatically exempt. The Academy applies charges for certain information from its Publication Scheme, and makes this clear in the scheme itself. The Academy would need to contact the enquirer to inform them that the information is exempt, and how to obtain it.

Step 2. Does the Academy wish to calculate whether the cost of the request would exceed the appropriate limit (currently £450)?

In many cases, it will be obvious that the request would cost less than the appropriate limit, so there would be little point in making the calculation.

Step 3. Calculate the appropriate limit

Staff costs are calculated at £25 per hour regardless of which staff member would be undertaking the work. When calculating whether the limit is exceeded, the Academy can take account of the costs of determining whether the information is held, locating and retrieving the information, and extracting the information from other documents. The Academy cannot take account of the costs involved with considering whether information is exempt under the Act.

Step 4. Requests costing less than the limit

If a request would cost less than the limit, the Academy can only charge for the cost of informing the applicant whether the information is held, and communicating the information to the applicant (e.g. photocopying, printing and postage costs)

Step 5. Requests exceeding the limit

If a request would cost more than the limit, the Academy can either turn the request down, answer the request and charge a fee, or answer the request and waive the fee.

If the Academy chooses to comply with a request where the estimated cost exceeds the threshold it should calculate the charge as outlined in Step 3, plus the costs of informing the applicant whether the information is held, and communicating the information to them (i.e. printing and postage costs)

Step 6. For all requests, the Academy should have regard to the following two points:

- The duty to provide advice and assistance to applicants. If planning to turn down a request for cost reasons, or charge a higher fee than the published limit, the Academy should contact the applicant in advance to discuss whether they would prefer the scope of the request to be modified so that, for example, it would cost less than the appropriate limit.
- The maximum amount that can be charged. The Regulations set out the maximum amount that can be charged. However there is nothing to stop schools charging a lesser or no fee. The Academy has implemented a consistent policy on charging.

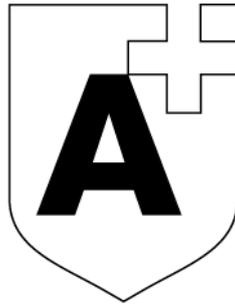
Where two or more requests are made to the Academy by different people who appear to be acting together or as part of a campaign the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with them all, provided that:

- (a) the two or more requests referred to in that section are for information which is on the same subject matter or is otherwise related;
- (b) the last of the requests is received by the Academy before the twentieth working day following the date of receipt of the first of the requests; and
- (c) it appears to the Academy that the requests have been made in an attempt to ensure that the prescribed costs of complying separately with each request would not exceed the appropriate limit.

If the Academy finds that it receives multiple requests for the same information, it is encouraged to include the information in the Academy publication scheme.

How does the Academy inform the applicant of the fee?

- 1 Where the Academy intends to charge a fee for complying with a request for information then the Academy must give the person requesting the information notice in writing (the “fees notice”) stating that a fee of the amount specified in the notice is to be charged for complying.
- 2 Where a fees notice has been given to the person making the request, the Academy does not need to comply with the request unless the fee is paid within three months of the notice being received.



Appendix 5

Standard Letters

5.1 To inform the enquirer the Academy does not hold the requested information

Use official Academy letterhead

{Date}

{Applicant address}

Dear **{Name}**

Thank you for your request for information received on {date}.

We have reviewed our records and unfortunately we are unable to locate the information you requested. This is either because the Academy has never held this information or that the information is older than the statutory requirements for retention and has been legally destroyed in accordance with our retention schedules.

If you have any comments relating to how your request has been handled by our Academy, please contact **{Name and address of contact for complaints procedure}**.

Yours sincerely

{Name}
{Title}

5.2 To inform the enquirer you are transferring the request to another public body

Use official Academy letterhead

{Date}

{Applicant address}

Dear **{Name}**

Thank you for your request for information, received on **{date}**. To the best of our knowledge the requested information is not held within the Academy. However, we believe that **{Name and address of organisation}** may hold the information you require. We will therefore need to transfer the request to them.

If you have an objection to this transfer you should let us know as soon as possible by writing to **{Address}** or telephoning **{number}** and asking for **{Name of Officer dealing with the request}**.

If you have any comments relating to how your request has been handled by the Academy, please contact **{Name and address of contact for complaints procedure}**.

Yours sincerely

{Name}
{Title}

5.3 To seek clarification of a request

Use official Academy letterhead

{Date}

{Applicant address}

Dear **{Name}**

Thank you for your request for information received on {date}. From the information described, we have been unable to identify the information you require.

Could you please give us more information relating to: **{Include specific information you require, try to ensure that terms that may be unfamiliar to the requestor are explained}**.

The Freedom of Information Act 2000 requires that we deal with requests such as this within 20 working days. We are not required to include any time whilst waiting for clarification of a request. We will endeavour to proceed with your request as soon as you supply the information required. If we have not received a reply within three months we will treat this request as cancelled.

If you have any comments relating to how your request has been handled by our Academy, please contact **{Name and address of contact for complaints procedure}**.

Yours sincerely

{Name}
{Title}

5.4 To inform the enquirer that the information they want is already publicly available

Use official Academy letterhead

{Date}

{Applicant address}

Dear **{Name}**

Thank you for your request for information, received on {date}.

The information which you requested is already available to the public through our Academy Publication Scheme, which is available from the Academy office or on our website www.ashcroftacademy.org.uk.

If you have any comments relating to how your request has been handled by our Academy, please contact **{Name and address of contact for complaints procedure}**.

Yours sincerely

{Name}
{Title}

5.5 To inform the enquirer of any charges to be made for complying with their request

Use official Academy letterhead

{Date}

{Applicant address}

Dear **{Name}**

Thank you for your request for information received on {date}. It is estimated that the time to find this information will take {#} hours. The cost of this search will exceed the statutory ceiling of £450.00 for free searching time allowed under the Freedom of Information Act 2000 (The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004).

To proceed with your request we will require a fee of £{amount} **{supply details of local address and payment details}**. We will continue with the search on receipt of payment, however if we have not received a reply within three months we will cancel the request .

If you have any comments relating to how your request has been handled by the Academy, please contact **{Name and address of contact for complaints procedure}**.

Yours sincerely

{Name}
{Title}